

What is MSV Managed Service ?

Efficient IT is essential to business success. Managed IT services ensure a smooth business operation, keeping everything safe, secure and compliant with simple communication and robust systems that get the job done.

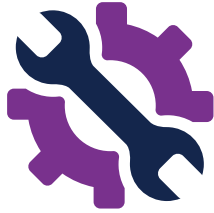
Expert personal support and technical engineering teams deliver measurable results and improved productivity workflow by addressing IT issues and performing practical duties when needed.

Our enterprise-level managed IT services can be tailored and scaled to fit the needs of any business and accessed as an all-encompassing outsourced solution or by acquiring the help of our technical engineers to bridge in-house skills gaps.



6

**SECONDS AVERAGE
CALL PICKUP**



81%

**FIRST TIME
FIX**



99.1%

SLAs MET



97%

**CLIENT
SATISFACTION**



**Backed by
24 hour
UK support**

Get in contact with our team and we will tailor a solution for you.

info@msvconsultancy.co.uk

**Enable, Entrust &
Educate through IT**

Tel: 0845 241 6370
www.msvconsultancy.co.uk

IT Services You Can Trust



UK SERVICE DESK

24/7 UK service desk support with real people at the end of the line. Whether via email, telephone or web chat, get back up and running fast. Reliable support and efficient troubleshooting enhances user experience, improves workforce productivity and strengthens staff morale.



REMOTE SUPPORT

A cost effective way to ensure optimal performance of IT infrastructures. Remote monitoring of IT networks, computers and servers ensures glitches are automatically logged and dealt with. Updates and problems are addressed quickly and proactively negating disruptions to allow seamless operations.



ON-SITE TECHNICIANS

On-site IT support is ideal for businesses that need a little extra help. Technician hours can be banked to call on when the need arises should an environmental incident affect on-premise systems or where hands-on technical expertise is required from a trained engineer.



FULLY OUTSOURCED IT

Scale operations quickly, conclude projects faster and unify systems to streamline the entire business with a comprehensive IT infrastructure. Let the experts manage everything while business growth continues uninterrupted. Reliable, secure and fit for purpose IT management for systems, staff and customers.

How Can MSV Managed Help You ?



ENTREPRENEURS AND MICROBUSINESSES

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SMALL AND GROWING BUSINESSES

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ESTABLISHED COMPANIES

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Not seeing something which suits you ?

To talk us about how professional IT support can support your businesses, then please email us at info@msvconsultancy.co.uk

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**MSV
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